

# Hire / Rental Agreement

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‘The Company’ – Estate Assets Ltd – Trading As –

Estate Agent Supplies + Ballot and Raffle + Flip File Displays + UK Exhibition

## Terms and Conditions of “Hire Agreement”

1. The period of hire commences from the time of delivery to the destination or site indicated on the order form from the hirer or where ordered on the telephone or website of the person placing the order. This shall continue until the furnishings are accepted back to our offices
2. Delivery of the goods will always be Monday to Friday between 9-5pm (not counting Bank Holidays) and return of the goods will always be Monday to Friday between 12-5pm – We can arrange timed deliveries i.e. before 10am and 12am (additional costs apply) + We can also arrange Saturday deliveries (additional costs apply) = If required call before ordering!
3. We can send to Hotels and Conference Centres however; it is the hirer’s interest to ensure that the selected Hotel / Conference Centre are fully aware of the planned delivery date. The same for the actual collection service – The company cannot be held responsible for failed deliveries and collections where dates have been agreed, plus failed services is charged to the client
4. The hirer shall rent the furnishing at the rates quoted by the company or any subsequently increased rate in force at the commencement of the hire period. The company reserves the right at the time without notice to increase charges. The hirer undertakes to fully insure all furnishings for the hire period plus at least 3 days prior and 1 day after the conclusion of the event for a sum of not less than five times the hire price
5. The hirer shall provide at the specific destination a duly authorised representative to accept the furnishings and to do the same for the return of the goods. If the hirer fails to provide for this then, the ‘Company’ cannot be held responsible for failed deliveries or collections.
6. The ‘Company’ rents furnishings in good order and condition. The receipt signed by the representative of the hirer or in the absence of such a receipt the company’s delivery note shall be conclusive evidence of such an order and condition unless at the time of delivery or within 24hrs the hirer shall notify any defect to the company by telephone, whereupon all responsible efforts will be made to rectify the problem. The hirer undertakes to take care to avoid damage or theft or hired items and to take all reasonable steps to keep and return the furnishings to the company in first class condition. If furnishings are damaged or parts missing then, the hirer is liable to repair or replacement costs as agreed between the ‘Company’ and the hirer
7. The company will endeavour to effect delivery of hired furnishings at the time indicated by the hirer but will not under any circumstances be liable for the delay in delivery caused by circumstances beyond the company’s control i.e. Road works, traffic jams, weather related holdups, parcel or pallet carrier, acts of god, war, government regulations, disaster, diseases, epidemics, quarantine restrictions, terrorist actions, strikes, civil disorders or other emergencies that make it illegal or impossible for us to perform its obligations under this agreement

## **Hire / Rental Agreement**

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### **Terms and Conditions of “Hire Agreement”**

8. Cancellations 1: - At the discretion of the company a charge of not less than 25% maybe made to all orders cancelled prior to delivery or within 48hrs of planned delivery date
9. Cancellations 2: - For in-site cancellations where delivered correctly NO refund will be issued
10. If the hirer fails to make available for collection the furnishings at the end of the hire period the hirer shall be liable to pay loss of hire charge at a pro-rata rate until such time as the furnishings are returned to the company – hence please ensure that the goods are released on the agreed date
11. The furnishing shall remain the property of the company and the hirer shall at all times keep the furnishings in their possession and free from damage. Plus the hirer has agreed no sub-hire of the goods is acceptable whilst in their care.
12. The period of hire shall cease forthwith in the event that any winding up procedures (compulsory or voluntary) are commenced in respect of the hires business or if any receiver trustee or liquidator is appointed of the hirers business or of any substantial part of its assets
13. The hires will be expected to empty all personal items before goods are returned, the company cannot be held responsible for any personal items, accidentally sent to us
14. The hirer is responsible to insurance cover the supplied furnishings whilst in their care. The value to cover should always be at least 4x the value of the goods
15. Deposit 1:- This is refundable after full inspection of the returned goods, any detected damage can and will affect the deposit value
16. Deposit 2:- This refund will be online if ordered online OR if paid by Bacs will be refunded by Bacs
17. The company cannot be held responsible for the hirer not reading these terms and conditions. The company hires the goods assuming that the hirer has fully read, fully understood, fully agreed to these terms and conditions, further more, payment of the order, is evidence that you have agreed!
18. Please ensure you read ‘Listed Pallet Costs’ and ‘Covering Areas’ – see Page 3
19. Please ensure you read ‘Listed Parcel Costs’ and ‘Covering Areas’ – see Page 3
20. Please ensure you read ‘Vital Information’ – see Page 3

# Hire / Rental Agreement

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## Terms and Conditions of “Hire Agreement”

### “Listed Pallet Costs” and “Covering Areas”

**B. BA. BB, BD, BH. BL, BR, BS, CB, CF, CH, CM, CO, CR, CT, CV, CW, DA, DE, DH, DL, DN, DT, EN, FY, GL, GU, HA, HD, HG, HP, HU, HX, IG, IP, KT, L, LA, LE, LL, LN, LS, LU, M, ME, MK, NN, NP, NR. OL, PE, PO (1-29), RG, RH, S, SA, SG, SK, SN, SR, SS, ST, SY, TF, TN. TS. TW, UB, WA, WD, WR, WS, WV, YO,**

**Important 1:** Pallets – If your postcode is not listed – always make contact for your own unique posting costs

**Important 2:** Pallets – We can send to all of the UK - always make contact for your own unique posting costs

**Important 3:** Pallets – Sorry, we cannot hire outside of the United Kingdom

**Important 4:** Pallets - Transported using a large pallet delivery vehicle that also have a rear tail-lift for easy loading and unloading – If orderings a ‘Hire’ items and on a ‘Pallet’ service, please ensure access is possible for this type of vehicle, before creating a ‘Live’ Order!

**Important 5:** Pallets - Prices are revealed on each listing, pallets are transported Monday to Friday but, not weekends + Delivery of pallets are between 9-5pm, and a signature is required upon delivery + Collections are between 12-5pm + We can arrange timed deliveries and collections in some areas however; timed services do require additional charges to be paid by the hirer

**Important 6:** Pallets - Will be delivered with additional strapping and bubble wrap – please retain these items as you will be required to re-pack the pallet yourself (pallet companies do not do this on your behalf) + To avoid any unwanted damage on returned pallets / stock, please feel free to utilise any additional packaging that you deem suitable to maximise protection of the hired goods

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### “Listed Parcel Costs” and “Covering Areas”

**ALL of Mainland England + Mainland Wales + \*Lowlands of Scotland**

**(\*Postcode of ‘EH’ + ‘G’ and all south of)**

**Important 7:** Parcels – If your area is not listed – always make contact for your own unique posting costs

**Important 8:** Parcels – We can send to all of the UK - always make contact for your own unique posting costs

**Important 9:** Parcels – Sorry, we cannot hire outside of the United Kingdom

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### “Vital Information”

**Important 10:** Pallet + Parcel Order – If a order is generated and outside the above given postcodes for Pallets and Parcels then, the company will NOT transport the goods until additional postage costs are paid – PLUS any cancelled orders will be refunded minus any incurred charges to the company for your own error